**SINTONIA**

**GOOD PRACTICES**

***Partner references:***

*Partner organization: IGITEGO*

*Country of implementation: ITALY*

***Good practice references:***

*Title of the good practice: PER OLGA – Job orientation pathways for Ukrainian Refugees and IDPs*

*Implementing organization: ADDRESS Association – ANCI LAZIO – ASP Asilo Savoia – ASP Eiram – ENGIM Foundation – Programma Integra*

*Responsible: Regione Lazio*

*Link: https://www.programmaintegra.it/wp/attivita/area-inclusione-sociale/per-ol-ga-percorsi-di-orientamento-al-lavoro-per-persone-in-fuga-dallucraina/*

*Period of implementation: September 2022 – November 2023*

***Good practice description:***

*Description (max 1000 characters)*

The PER OL.ga project responds to the humanitarian crisis caused by the conflict between Ukraine and Russia and the consequent large influx of refugees from Ukraine to European countries. The aim of the project is to promote an integrated orientation and social inclusion action in the training, work, housing, linguistic and scholastic fields for citizens from Ukraine with particular attention to women with minor children. The intervention is financed by the Lazio Region - Education, Training and Work Directorate. The general objective of the project is to promote an integrated action of orientation and social, training, work, housing, linguistic, scholastic inclusion and access to services for 40 citizens from Ukraine with particular attention to women with minor children and more vulnerable citizens with disabilities.

*Professional area of reference (max 1000 characters):*

Transversal: The project aims at supporting individuals with different professional backgrounds.

*Main factors of success: please explain why you selected this practice as a positive example for the SINTONIA project (max 2000 characters):*

Transversal approach: the project touches a wide set of different areas.

PER OLGA has the objectives to

* promote active listening and understanding of the individual needs of refugees from Ukraine;
* facilitate mutual understanding between the recipients of the project and local services in the social, scholastic, health and housing fields;
* identify, evaluate and enhance the previous skills acquired in formal, non-formal and informal contexts of the project recipients, thus enhancing their empowerment, resilience and inclusion in the host society;
* promote the job placement of the project recipients, in particular women from Ukraine with minor children, facilitating the reconciliation of life and work times;
* promote the well-being of Ukrainian children in protected spaces where they can integrate with their peers, experience interaction and mutual knowledge;
* contribute to the promotion and implementation of active policy interventions for access to work, professional training and higher education;
* consolidate and strengthen the networks of public and private entities operating in the socio-economic inclusion of migrants and refugees.

*Positive impact of the practice on Ukrainian community and potential impact on the creation of bonds between the host country and Ukraine (max 1000 characters)*

The project activities have a major impact on helping the Ukrainian families overcome the trauma and fight the stress of finding a new life in the host country. Thanks to the project, the following services are provided:

* Reception and initial information services, identification and transparency of professional skills;
* Support for accessing the psychological bonus;
* Empowerment activities aimed at women;
* Playroom for the children of the recipients taken care of;
* Housing orientation service;
* Communication activities and for the consolidation of the territorial network including: a project presentation event, tables and meetings on the topic of social inclusion of refugees.

***Input on project:***

*Please explain what elements of the practice could be imported in the project we are planning to create (max 1000 characters):*

In my opinion, the multifaceted approach of the project, which focuses on delivering results on a wide range of services, can help us shaping our project idea. In particular, the following aspects can be taken as reference:

* Activation of 4 offices for taking charge, needs analysis, psychological, legal, socio-health guidance, services, work and housing independence, and for the drafting and tutoring of the individualized project. The branches start from 3 October in Rome in the
* Linguistic-cultural mediation service within the 4 project offices and in support of external offices (schools, hospitals, local offices);
* Language courses with the possibility of taking the exam to obtain the CILS level A2 certification;
* Orientation and support on professional and specialist training courses, higher education and post-graduate courses;